

Tutankhamun – The Immersive Exhibition – FAQ

Exhibition information

Opening hours

Please note that the final admission slot of the day begins 1 hour and 15 minutes before the exhibition closes. Advance tickets can be purchased up to 15 minutes before the selected admission time.

10–25 October 2026

Mon–Sat 10:00–19:00

Sun 10:00–18:00

26 October–20 December 2026

Mon closed

Tue–Fri 12:00–19:00

Sat 10:00–19:00

Sun 10:00–17:00

Exception: Sun 8 November, Father's Day, 10:00–19:00.

21–25 December 2026

Closed

26 December 2026–6 January 2027

Mon–Sat 10:00–19:00

Sun 10:00–18:00

Exceptions: Thu 31 December, New Year's Eve, 10:00–16:00 and Fri 1 January, New Year's Day, 12:00–18:00.

7–22 January 2027

Mon closed

Tue–Fri 12:00–19:00

Sat 10:00–19:00

Sun 10:00–17:00

23–24 January 2027

Sat–Sun 10:00–19:00

Who is the exhibition suitable for?

The exhibition is suitable for anyone interested in the history of ancient Egypt, visual experiences and interactive and virtual experiences. It offers something for adults, young people, families and a variety of groups. The exhibition is recommended for visitors aged 6 and over, as some of the audiovisual content may feel exciting to younger children.

How long does a visit take?

There is no time limit for your visit, so you can enjoy the exhibition at your own pace. On average, a visit takes approximately 75–90 minutes.

Who organises the exhibition?

The exhibition is organised by Fullsteam Agency Oy.

What is Tutankhamun – The Immersive Exhibition?

Tutankhamun – The Immersive Exhibition is an immersive exhibition that brings the story of Tutankhamun and the world of ancient Egypt to life through striking 360° projections, audiovisual storytelling, virtual reality and interactive experiences. You can also explore the discovery of Tutankhamun's tomb and detailed replicas of its treasures.

Where and when is Tutankhamun – The Immersive Exhibition taking place?

Tutankhamun – The Immersive Exhibition takes place at Malmi Ice Hall in Helsinki from 10 October 2026 to 24 January 2027.

What can I do at the exhibition?

The exhibition brings one of the most fascinating periods in human history to life. Historical information and detailed replicas of original objects brought from Cairo offer a glimpse into the world, beliefs and splendour of ancient Egypt.

At the heart of the exhibition is an impressive 360° audiovisual experience, where six-metre-high projections, music and storytelling surround you with the landscapes and temples of ancient Egypt. The journey continues with a VR experience into the ancient Egyptian afterlife and an interactive virtual world that takes you to the Valley of the Kings to follow Howard Carter's expedition and the discovery of Tutankhamun's tomb in 1922.

Can I take photos and videos at the exhibition?

Yes. You are welcome to take photos and videos of your favourite moments.

Tickets

Where can I buy tickets?

The exhibition's official ticketing partner is Lippu.fi. We recommend purchasing tickets online in advance to make your arrival as smooth as possible and to guarantee admission at your chosen time.

Are open tickets available?

Yes. With an open ticket, you can visit the exhibition at any time during the ticket's validity period without booking a specific date or time.

An open ticket is ideal as a gift or when you do not yet know the exact date of your visit. The ticket is valid until 22 January 2027 and entitles the holder to one admission.

What should I do if I am late for my booked admission time?

Don't worry. Please arrive as soon as possible and we will admit you at the next available time. During busy periods, you may need to wait for a short while.

If you expect to arrive significantly later than your booked time, you can check the ticketing page to see whether tickets are still available for your preferred time. Please note that availability can change quickly.

Are family tickets available?

Yes. A family ticket includes admission for four people, no more than two of whom may be over 18.

How much do tickets cost?

Advance tickets

- Mon–Fri: adults €21.90, children aged 3–17 €16.90 and concessions €18.90
- Sat–Sun and holiday periods: adults €24.90, children €19.90 and concessions €22.90
- Family tickets from €74.90
- Group ticket for 5–20 people: €20.90 per person
- Children under 3: free

Advance tickets can be purchased up to 15 minutes before the selected admission time. After this, tickets may be purchased at the exhibition entrance, subject to availability.

An order fee applies to tickets purchased through the Lippu.fi online store or app, starting from €1.50 + 0.65% of the order value. No order fee is added to tickets purchased at the exhibition entrance.

Open tickets

Adults €29.90, children €24.90, concessions €26.90 and family ticket €94.90. An open ticket is valid for any admission time until 22 January 2027.

Door prices

Adults €27, children €23, concessions €25 and family ticket €85. Door tickets are sold subject to availability.

Do I need to print my ticket?

No. A digital ticket is sufficient. You can show the ticket on your mobile device at the entrance.

Do I need to choose a specific admission time?

We recommend booking a ticket for a specific date and time. This guarantees admission at your preferred time and helps you avoid unnecessary waiting.

You can also purchase an open ticket, which is valid for any admission time until 22 January 2027. Door tickets are sold on site subject to availability.

Admission times on the hour are often the most popular. For a quieter arrival, we recommend choosing another time whenever possible.

Is the Museum Card accepted?

The Museum Card is not accepted as payment for the exhibition.

Can I pay using culture or recreational benefits?

Tickets can be purchased in advance using certain culture or recreational benefits through Lippu.fi's [online store](#). When purchasing, select the benefit available to you as the payment method and follow Lippu.fi's instructions.

For questions about culture or recreational benefits, we recommend contacting Lippu.fi customer service. Epassi is also accepted as a payment method at the exhibition entrance.

Does a small child need a ticket?

Children under 3 are admitted free of charge when accompanied by a paying adult.

Can I buy tickets at the exhibition entrance?

Yes. Tickets can be purchased at the exhibition entrance. However, we recommend buying tickets in advance, as advance tickets are less expensive than door tickets.

Can I exchange or return my ticket?

You can move your ticket to another available admission time through Lippu.fi up to 24 hours before the original admission time.

For questions about tickets, payments and orders, please contact Lippu.fi customer service. Lippu.fi Ticket Insurance can also be purchased with your tickets.

Please note that only the original purchaser may request changes to a ticket.

[Lippu.fi customer service](#)

Arrival

How early should I arrive?

We recommend arriving approximately 5–10 minutes before your admission time.

How do I get to the exhibition?

The exhibition takes place at Malmi Ice Hall, Talttakuja 6, 00700 Helsinki. You can reach the venue by public transport, car, bicycle or on foot.

The nearest train station is Malmi, approximately 1.5 kilometres from the venue. Several bus services also run from Malmi station to stops near the ice hall.

Bus 77 takes you from Helsinki Central Railway Station to Malmi Ice Hall in approximately 35 minutes. Buses 73 and 74 take you from Hakaniemi Market Square to stops near the venue in approximately 20 minutes.

Is parking available?

Yes. There is a EuroPark car park in front of Malmi Ice Hall.

Can I pay with cash at the exhibition?

The exhibition is completely cashless. We accept major debit and credit cards as well as other electronic payment methods.

Visiting the exhibition

Is the exhibition accessible?

The exhibition space is largely accessible. However, there may be some low threshold edges in the space.

Accessible toilets are located on both the first and second floors. The second floor can be reached using an accessible lift with assistance from staff. A personal assistant may enter the exhibition free of charge with the

person they are assisting. This also applies to sign language interpreters. Please note that there is no induction loop in the venue.

Does the exhibition use sound, lighting or video effects?

Yes. The exhibition uses sound, lighting and video effects.

What should I know about the Metaverse experience?

The Metaverse is a virtual experience that may cause dizziness, nausea or temporary disorientation. The experience is not recommended for people with epilepsy, a tendency to experience panic attacks or balance disorders.

Is there a defibrillator at the venue?

Yes. A defibrillator is available at the venue for emergencies.

Is there a café, and can I eat my own food at the exhibition?

Unfortunately, there is no café or designated area for eating your own food. Eating your own food during the exhibition is not permitted.

Is there a shop at the exhibition?

Yes. The exhibition shop offers a selection of books, figurines, magnets and other souvenirs related to Tutankhamun and ancient Egypt.

Is there a cloakroom?

Yes. Please note that the coat rack is unattended and all items are left at your own risk.

Can I leave and re-enter the exhibition with the same ticket?

Each ticket is valid for one admission to the exhibition.

Can I bring a pram or stroller to the exhibition?

Yes. During busy periods, staff may ask you to leave your pram or stroller in a designated area for the duration of your visit.

Can I bring a pet to the exhibition?

Pets are not permitted in the exhibition. Guide and assistance dogs are welcome.

Personal assistant policy

Can a personal assistant enter the exhibition free of charge?

A personal assistant may enter the exhibition free of charge when accompanying the person they assist. Proof of the need for an assistant may be requested at the entrance, for example an EU Disability Card.

What should visitors using a personal assistant or interpreter do?

Purchase the appropriate ticket for yourself, such as an adult, child, concession or family ticket, from the online store. Your personal assistant or interpreter may enter the exhibition with you free of charge.

How do I purchase a wheelchair ticket?

Wheelchair tickets can be purchased through the Lippu.fi online store. The ticket includes admission for a personal assistant. The assistant does not receive a separate ticket and must arrive together with the wheelchair ticket holder.

Groups and customer service

Who should I contact if I have a question?

For questions about tickets, payments and orders, please contact [Lippu.fi customer service](#).

For questions about your visit, arrival or practical arrangements, please contact the event customer service team at asiakaspalvelu@fullsteam.fi.

Is the exhibition suitable for daycare and school groups?

The exhibition is particularly suitable for school groups and offers an immersive way to learn about ancient Egypt, the story of Tutankhamun and historical research. The exhibition is recommended for children aged 6 and over, making it best suited to school groups and groups in pre-primary education.

Can I visit the exhibition with a group?

Yes. Groups of 5–20 people can purchase group tickets in advance through the Lippu.fi online store for €20.90 per person. For enquiries about larger groups, school groups and private events, please see [Groups and private events](#).