Tutankhamun – The Immersive Exhibition – FAQ

About the exhibition

Opening hours

Please note that the final admission slot of the day starts 1 hour and 15 minutes before the exhibition closes. Advance tickets can be purchased up to 15 minutes before your chosen admission slot begins. Advance ticket sales for the day therefore close 1 hour and 30 minutes before the exhibition closes.

After this, tickets can be purchased at the door, subject to availability. Please note that if you arrive 1 hour and 30 minutes before closing, you may not have enough time to enjoy the metaverse experience if there is a long queue.

10–25 October 2026

Monday–Saturday 10:00–19:00

Sunday 10:00–18:00

26 October–20 December 2026

Monday closed

Tuesday–Friday 12:00–19:00

Saturday 10:00–19:00

Sunday 10:00–17:00

Exception: Sunday 8 November, Father’s Day in Finland, 10:00–19:00.

21–25 December 2026

Closed

26 December 2026–6 January 2027

Monday–Saturday 10:00–19:00

Sunday 10:00–18:00

Exceptions: Thursday 31 December, New Year’s Eve, 10:00–16:00, and Friday 1 January, New Year’s Day, 12:00–18:00.

7–22 January 2027

Monday closed

Tuesday–Friday 12:00–19:00

Saturday 10:00–19:00

Sunday 10:00–17:00

23–24 January 2027

Saturday–Sunday 10:00–19:00

Who is the exhibition suitable for?

The exhibition is suitable for anyone interested in ancient Egyptian history, visual experiences, and interactive and virtual experiences. There is something for adults, young people, families and a wide range of groups. The exhibition is recommended for children over the age of 6, as some of the audiovisual content may feel intense or frightening to younger children.

The metaverse experience is for visitors aged 7 and over. Children aged 7–12 may only take part when accompanied by an adult.

How long does a visit take?

There is no time limit on your visit, so you can enjoy the exhibition at your own pace. A typical visit takes approximately 75–90 minutes.

Who organises the exhibition?

The exhibition is organised by Fullsteam Agency Oy.

What is Tutankhamun – The Immersive Exhibition?

Tutankhamun – The Immersive Exhibition brings the story of Tutankhamun and the world of ancient Egypt to life through impressive 360° projections, audiovisual storytelling, virtual reality and interactive experiences. You can also explore the discovery of Tutankhamun's tomb and see faithful replicas of its treasures.

Where and when is Tutankhamun – The Immersive Exhibition taking place?

Tutankhamun – The Immersive Exhibition takes place at Malmi Ice Hall in Helsinki from 10 October 2026 to 24 January 2027.

What can I experience at the exhibition?

The exhibition brings one of the most fascinating eras in human history to life. Historical insights and faithful replicas of original objects arriving from Cairo offer a glimpse into the world, beliefs and splendour of ancient Egypt.

At the heart of the exhibition is an impressive 360° audiovisual experience, where six-metre-high projections, music and storytelling surround visitors with the landscapes and temples of ancient Egypt. The journey continues with a VR experience of the ancient Egyptian afterlife and an interactive virtual world set in the Valley of the Kings, following Howard Carter's expedition and the discovery of Tutankhamun's tomb in 1922.

Which languages are available at the exhibition?

The exhibition's historical and narrative texts are in Finnish and English. The immersive room is in Finnish. The VR experience is available in both Finnish and English.

Can I take photos and videos at the exhibition?

Yes. You are welcome to take photos and capture your favourite moments.

Feel free to share your photos and videos on social media – tag us @tutankhamunhelsinki! Please be considerate of other visitors when taking photos or filming.

Tickets

Where can I buy tickets?

The exhibition's official ticketing partner is Lippu.fi. We recommend purchasing tickets online in advance to make your arrival as smooth as possible and secure admission at your chosen time.

Are open-date tickets available?

Yes. An open-date ticket lets you visit at a time of your choice during the ticket's validity period, without booking a specific date or time.

An open-date ticket makes a great gift and is ideal if you have not yet decided when to visit. The ticket is valid until 22 January 2027 and allows one admission.

Please note that an open-date ticket does not allow you to skip queues.

What should I do if I am late for my booked time?

Don't worry. Please arrive as soon as you can, and we will admit you at the next available time slot. At busy times, you may need to wait a little before entering.

If you expect to arrive much later than your booked time, you can check the ticketing website to see whether tickets are still available for your preferred time. Please note that availability can change quickly.

Are family tickets available?

Yes. A family ticket includes admission for four people, no more than two of whom may be over 18.

How much do tickets cost?

Advance tickets

- Monday–Friday: adults €21.90, children aged 3–17 €16.90, and concessions €18.90
- Saturday–Sunday and holiday periods: adults €25.90, children €19.90, and concessions €23.90
- Pharaoh Package from €38.90
- Family tickets from €74.90
- Group tickets for 5–20 people: €20.90 per person
- Children under 3: free admission

Advance tickets can be purchased up to 15 minutes before your chosen admission slot begins. After this, tickets can be purchased at the door, subject to availability.

Tickets purchased through the Lippu.fi online shop or app are subject to an order fee starting at €1.50 + 0.65% of the order value. No order fee is added to tickets purchased at the door.

Open-date tickets

Adults €29.90, children €24.90, concessions €26.90, and family tickets €94.90. An open-date ticket is valid for any admission slot until 22 January 2027. It does not allow you to skip queues.

Tickets at the door

Adults €27, children €23, concessions €25, and family tickets €85. Tickets at the door are subject to availability.

Do I need to print my ticket?

No. An electronic ticket is sufficient. You can show your ticket on your mobile device at the entrance.

Do I need to choose a specific visiting time?

We recommend booking a ticket for a specific date and time. This secures admission at your preferred time and helps you avoid unnecessary waiting.

You can also purchase an open-date ticket, valid for any admission slot until 22 January 2027. Tickets are sold at the door subject to availability.

Admission slots starting on the hour are often the most popular. For a quieter arrival, consider choosing another time if possible.

Is the Museum Card accepted?

The Museum Card (Museokortti) is not accepted as payment for admission to the exhibition.

Can I pay with employee culture benefits?

Some employee culture benefits can be used to purchase advance tickets through the Lippu.fi online shop. Select your benefit as the payment method at checkout and follow the instructions provided by Lippu.fi.

For questions about employee culture benefits, we recommend contacting Lippu.fi customer service. Epassi is also accepted as payment at the exhibition.

Does a young child need their own ticket?

Children under 3 are admitted free of charge when accompanied by a paying adult.

Can I buy tickets at the venue?

Tickets can be purchased at the venue, subject to availability. However, we recommend buying in advance, as advance tickets are cheaper than tickets purchased at the door.

Advance ticket sales close 1 hour and 30 minutes before the exhibition closes. Tickets can still be purchased at the door after this. Please note that if you arrive late, you may not have enough time to enjoy the metaverse experience if there is a queue.

Can I change or return my ticket?

You can reschedule your ticket to another available time slot through Lippu.fi no later than 24 hours before your original visiting time.

For questions about tickets, payments and orders, please contact Lippu.fi customer service. Lippu.fi's Lipputurva ticket protection can also be purchased with your tickets.

Please note that only the original purchaser can request changes to tickets.

Lippu.fi customer service

Getting here

How early should I arrive?

We recommend arriving approximately 5–10 minutes before your admission time.

How do I get to the exhibition?

The exhibition takes place at Malmi Ice Hall, Talttakuja 6, 00700 Helsinki. You can get here by public transport, car, bicycle or on foot.

The exhibition entrance is to the left of the ice hall's main doors.

The nearest train station is Malmi, approximately 1.5 kilometres from the venue. Several bus services also run from Malmi station to stops close to the ice hall.

Bus 77 takes you from Helsinki Central Railway Station to a stop beside Malmi Ice Hall in approximately 35 minutes. From Hakaniemi Market Square, buses 73 and 74 take you close to the hall in approximately 20 minutes.

Is parking available?

Yes. There is a EuroPark car park in front of Malmi Ice Hall.

Is cash accepted at the exhibition?

The exhibition is entirely cashless. Most major debit and credit cards and other electronic payment methods are accepted.

Your visit

Is the exhibition accessible?

The exhibition space is largely accessible. However, there may be some low thresholds.

Accessible toilets are located on both the ground floor and the floor above. The upper floor can be reached by an accessible lift with staff assistance. An accompanying assistant is admitted free of charge with the visitor they are assisting. This also applies to sign language interpreters. Please note that there is no hearing loop at the venue.

Does the exhibition use sound, lighting or video effects?

Yes. The exhibition uses sound, lighting and video effects.

What should I know about the metaverse experience?

The metaverse is a virtual experience that may cause dizziness, nausea or temporary disorientation. The experience is not recommended for people with epilepsy, a tendency to have panic attacks, or balance disorders.

The metaverse experience is for visitors aged 7 and over. Children aged 7–12 may only take part when accompanied by an adult.

You can also enjoy the metaverse experience while holding hands or using a wheelchair.

Is there a defibrillator at the venue?

Yes. A defibrillator is available at the venue for emergencies.

Is there a café at the exhibition?

Yes! Faarao Cafe serves visitors at the exhibition.

Café opening hours:

10–25 October 2026: daily 11:00–16:00.

From 26 October 2026: Saturdays and Sundays 11:00–16:00 when the exhibition is open.

Opening hours for the Christmas holiday period will be announced later.

Catering for groups can also be arranged at other times by advance booking. Contact Mika directly to discuss the options: mika@sportcenterservice.fi, +358400815369.

Read more about group catering and bookings: https://tutankhamunexperience.fi/ryhmat-ja-yksityistilaisuudet/

The café is run by an independent operator responsible for its products and services. Please direct any questions about the café to the café itself.

Eating your own food during the exhibition visit is not permitted. You may bring your own water bottle. Snacks and drinks are available to purchase at the exhibition.

Is there a shop at the exhibition?

Yes. The exhibition has a shop offering books about Tutankhamun and ancient Egypt, figurines, magnets and other souvenirs.

Is there a cloakroom at the exhibition?

Yes. The exhibition has an attended cloakroom, which costs €3. Use of the cloakroom is included in the Pharaoh Package.

Can I leave and re-enter with the same ticket?

Your ticket allows one admission to the exhibition.

Can I bring a pram or pushchair?

Yes. At busy times, staff may ask you to leave prams and pushchairs in a designated area for the duration of your visit.

Can I bring a pet to the exhibition?

Pets are not permitted at the exhibition. Guide and assistance dogs are welcome.

Assistants and interpreters

Are accompanying assistants admitted free of charge?

An assistant is admitted free of charge when accompanying the visitor they are assisting. If requested at the entrance, proof of the need for an assistant must be provided, for example an EU Disability Card.

How should I book if I use an assistant or interpreter?

Purchase the appropriate ticket for yourself online, such as an adult, child, concession or family ticket. Your assistant or interpreter is admitted free of charge when accompanying you.

How do I buy a wheelchair user ticket?

Wheelchair user tickets can be purchased through the Lippu.fi online shop. The ticket includes admission for an accompanying assistant. No separate ticket is issued for the assistant; they enter together with the wheelchair user ticket holder.

Groups and customer service

Who can I contact if I have questions?

For questions about tickets, payments and orders, please contact Lippu.fi customer service.

For questions about your visit, getting here and practical arrangements, please contact the event's customer service team: asiakaspalvelu@fullsteam.fi.

Is the exhibition suitable for nursery and school groups?

The exhibition is particularly well suited to school groups and offers an immersive way to explore ancient Egypt, the story of Tutankhamun and historical research. The exhibition is recommended for children over the age of 6, so it is best suited to schoolchildren and pre-primary groups. The metaverse experience is for visitors aged 7 and over. Children aged 7–12 may only take part when accompanied by an adult.

Can I visit with a group?

Yes. Groups of 5–20 people can purchase advance group tickets directly through the Lippu.fi online shop for €20.90 per person. For enquiries about larger groups, school groups and private events, see Groups and private events.